



## AMT COURSE REFUND POLICY

AMT Learning courses are refundable within **10 business days** and subject to the conditions noted below.

**If “No Refund” is stated on the course purchase page these courses are not eligible for refund after purchase.**

1. No Final Assessment or Exam Attempts have been submitted
2. A certificate of completion has not been issued

If all criteria are met, submit your refund request in writing via e-mail to [AMT Certification Continuation Program \(CCP\)](#) along with an explanation for why you are requesting a refund.

No refund will be issued for:

- Failure to pass quizzes, final exams, or any other in-course assessment requirements within the allotted attempts (per course guidelines).
- Course expirations (per course guidelines).
- Course(s) no longer needed to maintain certification requirements, or CCP.
- No Refund is stated on the course purchase page

Requested refunds that are approved may take up to 15 business days to reflect in your account. Refunds will only be issued to the same payment method used during the initial purchase.

### *Course Specific Policies*

Notwithstanding the foregoing, any course-specific terms, conditions, or policies presented during registration that may be inconsistent with the refund policy specified above, will supersede those listed in this refund policy. If you would like to inquire if there are any specific terms or policies for the course you are looking to purchase, please contact us.

*Effective July 2019 (Rev02222021)*