

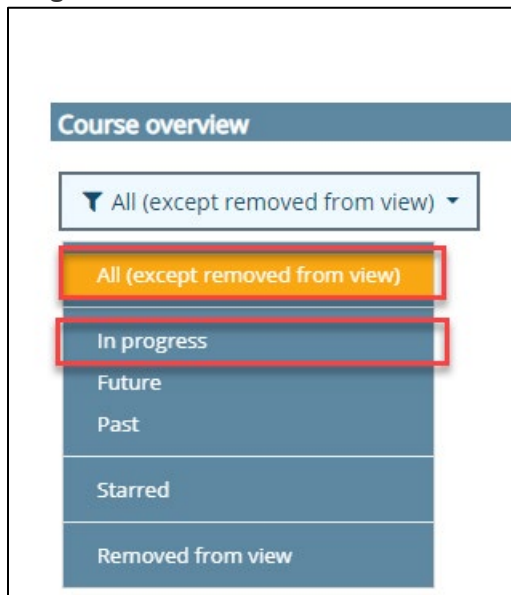
Course Enrollment Troubleshooting

Course enrollments normally take between 1 – 10 minutes to enroll after purchase.

You will receive an enrollment email from “noreply@learning.americanmedtech.org” to the email address associated with your AMT account once the enrollment has been processed.

In some situations, enrollments can be delayed. If after 3.5 hours you have not received your enrollment email or do not see the enrollment on your AMT Learning Center dashboard, please try the following troubleshooting.

- Check your email spam / junk folder.
- Check the filter settings on your AMT Learning Center Dashboard is set to All or In Progress



If after attempting the above troubleshooting tips, you are still not able to view your course please provide the following information in an email to amtlearning@americanmedtech.org:

- Name
- AMT Member ID#
- Courses Purchased